UTS My eQuals USER GUIDE









Looking to use My eQuals?

You've come to the right place!

This user guide will walk you through how to:

- · Set up your My eQuals account
- · Access your documents
- Share your documents with third-parties (such as future employers)

If you're after more information, you can check out the <u>UTS My eQuals</u> page, and also the <u>My eQuals</u> site itself.

Remember, My eQuals is here to make accessing your documents easier. Setting up your account now, in just a few easy steps, means you'll have access to digital copies of your official UTS documents anywhere, anytime.

Accessing My eQuals

If you are a first time user you will need to follow the registration link in the email you receive once your document has been processed and ready to view.

If you are an alumni and purchase an additional document for the first time, we will use the email address provided in your order. If you are a graduating student, documents that are issued by our Student Records team following the completion of your program, will use your preferred email address as listed in My Student Admin (MSA). If you are unsure of which email address you have nominated please login to MSA to check this, or contact the UTS Student Centre.

Once you've registered via this link you'll be able to login and access digital copies of your documentation. Currently the documentation available on My eQuals are:

- Academic record (transcript)
- Australian Higher Education Graduation Statement (AHEGS)
- Testamur/Replacement Testamur

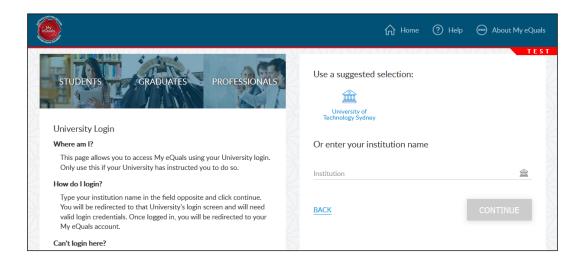




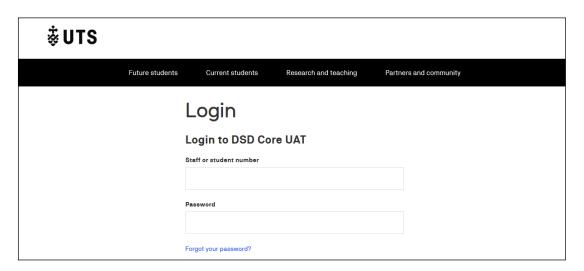


Creating your My eQuals account - New graduates...

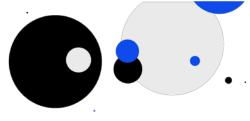
1. Go to the My eQuals site, and log in using the institution provider by entering in UTS.



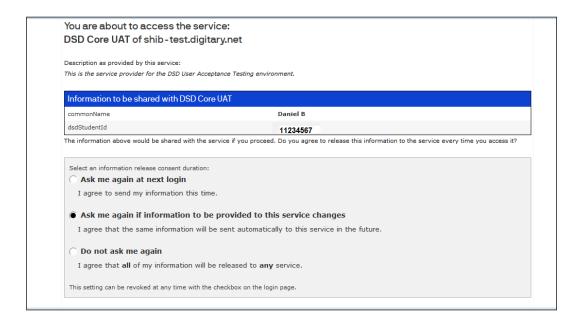
2. This will take you through to our UTS network, where you'll be asked to log in as per usual with your student number and password.



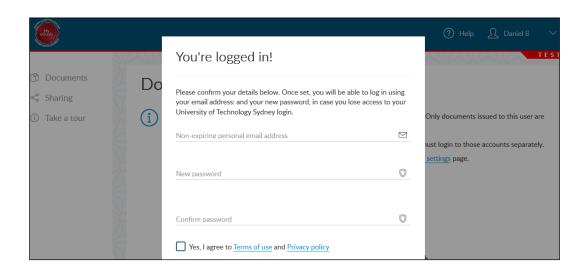




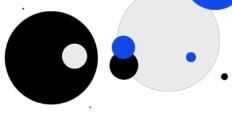
3. Then, you'll be asked to give permission to share your student details with My eQuals (this information is required to use the service).



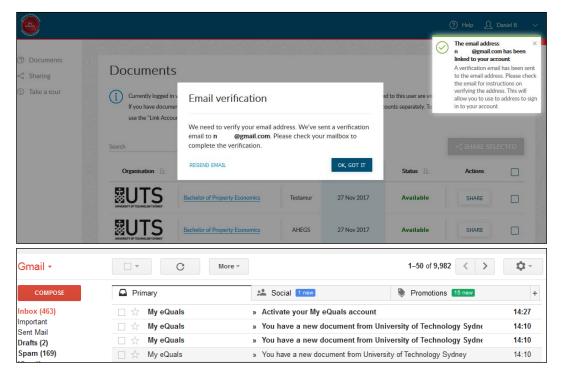
Having verified that you are an eligible UTS student, you'll be returned to the My eQuals site to create an account using your personal email address. This is so that once your UTS student webmail account expires you'll be free to access My eQuals as you wish. Here's some visuals of what it will look like:







4. It's really important that your personal email address in My Student Admin is up to date, or you could lose access once you become an alumnus.

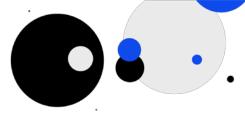


5. After you verify your personal email, you can activate your account.



6. Get ready to access your documents!

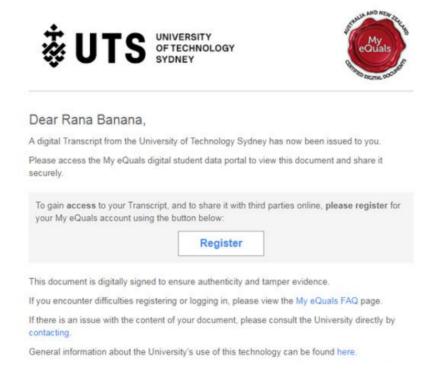






Creating your My eQuals account - Current Students and alumni...

1. Open the email from myequals@uts.edu.au and click Register.

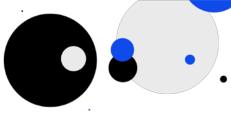


2. A browser will open the My eQuals website so you can register your account.

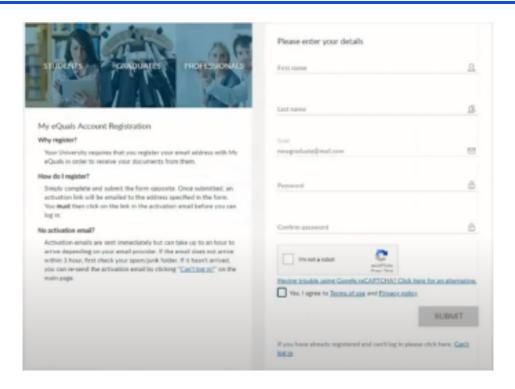
To register:

- Enter your details as required. Your password must contain at least eight characters including one digit one uppercase letter one lower case letter and one punctuation character.
- Verify that you're 'not a robot'
- Accept the terms and privacy policy
- Click **SUBMIT**

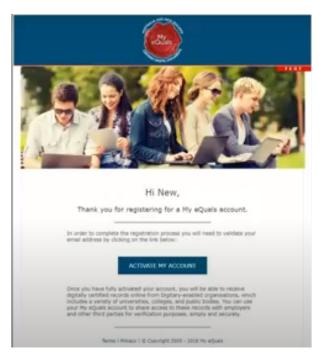






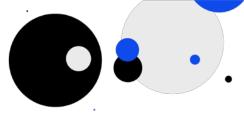


- 3. A success message displays. The system will send you a verification email with instructions to activate your account.
- 4. Open the email and click **ACTIVATE MY ACCOUNT**.



5. Get ready to access your documents!

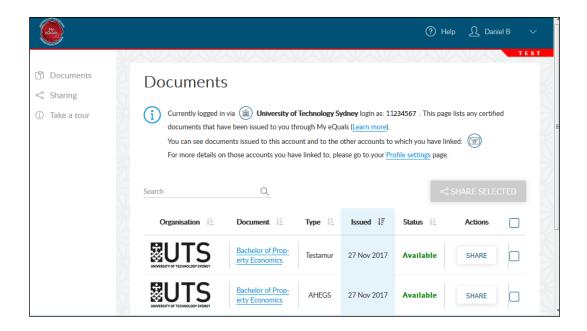




Accessing your digital documents...

After activating your account and from subsequent logins, the My eQuals site opens to your documents.

As a graduate, you should see three documents from UTS (organisation): Academic record (transcript), AHEGS and your Testamur (type). All are viewable online.

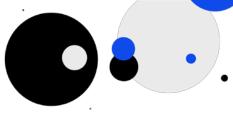


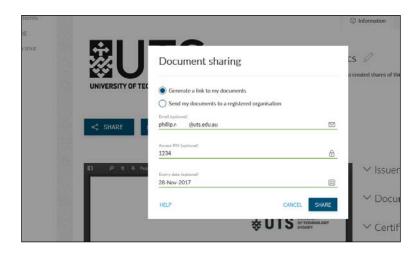
Sharing your digital documents...

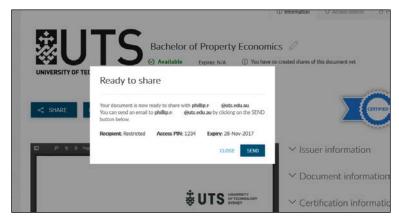
Simply click 'share' on the document(s) you want to make viewable to third parties. You may wish to share your documents with future employers, or other educational institutions.

My eQuals will generate a link so that your documents are viewable online, with optional security measures that allow you to determine who can see them and for how long. If you elect not to use an Access PIN number, the receiver can use their email address to access the document(s).

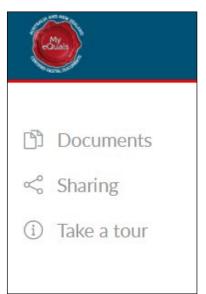


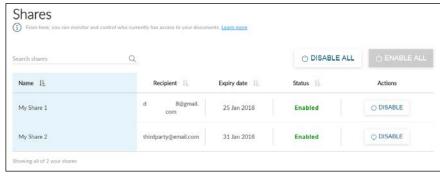






If you share your document(s) with 'does not expire' permission, you can still choose to un-share at any point. Use the sidebar navigation to go to the 'Sharing' tab and select 'DISABLE' for the document you want to make unavailable.











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A few things to keep in mind...

- All your documents are available to download and print, however, only the digital documents containing a blue ribbon on top of the document is authenticated.
- You are welcome to download or print a copy for your own records, but in order to supply a third party with a certified document, you must use the share function on the My eQuals site.
- The authenticity of these documents is also assured because UTS remains the issuer. So it's possible for documents to be revoked and subsequently updated.
- If UTS updates any of your documentation any shared links to the previous document will be void. This might result in you having to send new links to current share recipients. Refer to the UTS My eQuals page for more information.

Troubleshooting...

By issuing documents digitally via My eQuals, accessing your official university documents has never been more simple. However, in the case of any problems, log in to My eQuals and access the My eQuals Help section - it will likely have you covered.

If there's a problem with accessing your documents or you believe that they are incorrect, submit an online enquiry via Ask UTS.

Here are some helpful resources for you:

- My eQuals FAQ
- UTS My eQuals
- My eQuals Help section (simply log in to My eQuals and navigate to Help see below)

